



**DOCUREMOTE**  
INFORMATION & IMAGE MANAGEMENT SYSTEMS

## Mil Jocs Recreational Gambling Hall

Permanent, local and remote videosurveillance of recreational halls with DocuRemote



### Mission

The private gambling sector of recreational machines, in Spain, moves more than 10,000 million Euros a year, according to the latest report of the National Commission of Gambling of the Interior Affairs Ministry.

Obviously, the owners of gambling halls have a great interest in efficiently managing their activities at every moment through videosurveillance of their facilities and equipments.

Mil Jocs S.L. is a company with 6 gambling halls of recreational and chance machines located in strategic areas of the Mallorca coast with a high level of tourism in summer periods.

### Objective

The objective was to establish a local and permanent recording of the activities of every operating hall and to enable, at any moment, the real-time or differed remote access from its headquarters through ADSL.

The videosurveillance originally aimed at transmitting a dissuasive affect and a protection impression to its customers, but also a service improvement through the staff adaptation and observation of technical problems that might arise in the different equipments installed.



### Solution

The videosurveillance solution I&IMS (Information & Image Management Systems S.A.) proposed was based on the DocuRemote videosurveillance system, in its local, remote and via-PDA versions.

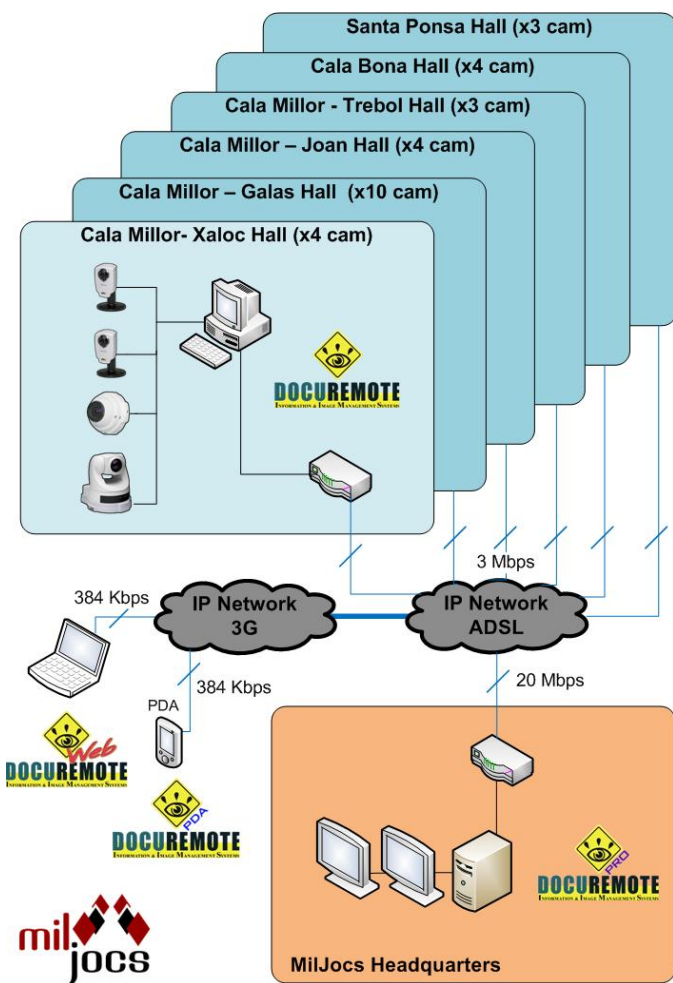
In each one of the 6 gambling halls, between 3 and 10 cameras were installed, IP Axis 207, Axis 212 or Axis 214 cameras. They locally record the facilities activity through motion detection on a PC equipped with DocuRemote Std. The IP connection of every location was ensured by a 3-Mbps ADSL.



The recreational halls' control is remotely ensured from Mil Jocs central offices, through DocuRemote Pro with a multi-display PC and a 20-Mbps ADSL connection.

Moreover, the control can also be made from any place, at any time, through a 384-Kbps 3G Mobile phone, from a laptop PC or PDA with Windows Mobile, thanks to the DocuRemote Web and DocuRemote PDA software respectively.

The schema of the components configuring the DocuRemote videosurveillance solution for the Mil Jocs recreational gambling halls is as follows:



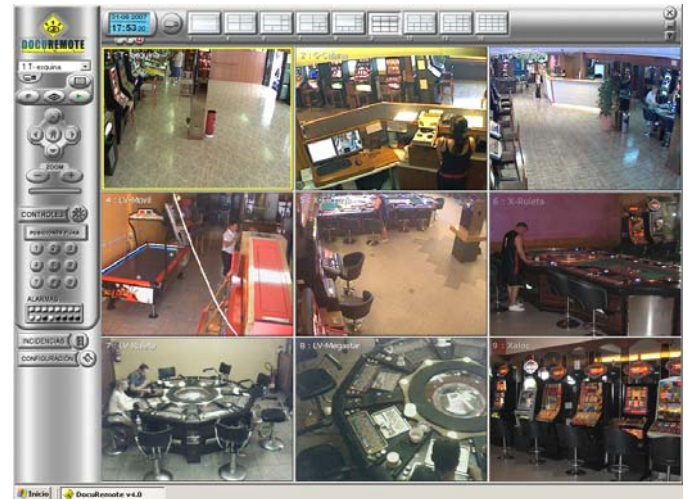
## Company Profile

Mil Jocs has been contributing, for 10 years, to the tourism leisure offer, first industry in the Balearic Islands, with 6 recreational gambling centres

located in the Mallorca towns of Cala Millor, Cala Bona and Santa Ponsa, and equipped with the most modern entertainment machines for an adult and younger public.

## Results

The DocuRemote system has not only produced the initially planned dissuasive effect in the facilities, but also improvements in the hall organisation and logistics; the on-line help and support for technical problem solving with the equipment, the remarkable time-spare in travels and the real-time control of the establishments which would have been impossible without I&IMS' designed solution.



## The Client

*"DocuRemote satisfies all the follow-up and surveillance needs of our gambling halls, from the central offices through ADSL, as well as through 3G-connection PDA from any place".*

*"The system allows for real-time visualising the cameras and their motion control and retrieval of any interest fragment. I am very satisfied with the implemented solution",* comments Joan Miquel Ordinas, manager of the Mallorca Mil Jocs gambling halls.



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